

# TEPE SAVUNMA SECURITY SOLUTIONS



TEPE SAVUNMA  
VE GÜVENLİK SİSTEMLERİ

*#Your security  
our responsibility*

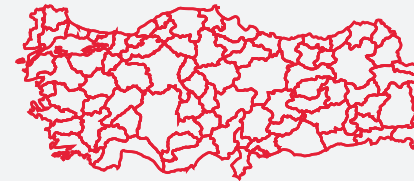
We continue our operations throughout Türkiye, as well as our domestic and international security efforts.



**16.000+ Employees**



**Around 800 corporate alliances**



**Powerful network across 81 Turkish cities**



## What services does Tepe Savunma offer?

Affiliated with Tepe Corporate Solutions Group operating under  
Bilkent Holding, Tepe Savunma offers:

**Physical security**  
**360-Degree Security Solutions**  
**RSO and ISPS Certifications**  
**Alarm Monitoring Center**  
**Security Consulting**  
**Authorized Economic Operator Certificate**

services in a sustainable manner without  
compromising on quality.

# OUR SERVICES





# OUR SERVICES



## **Corporate Security**

Entry-exit controls, private security, patrol services and CCTV monitoring in business centers, factories and shopping malls.



## **Event Security**

Crowd control and private security services at concerts, sporting events and fairs.



## **Technological Solutions**

Installation of video surveillance, access control and alarm systems.



## **Consulting**

Conducting security risk analyses and developing special strategies.



## **Shopping Mall Security Services**

CCTV, license plate recognition, facial recognition and emergency communication systems and private security services.



## **Banking and Finance**

Physical security, alarm systems and private security services in more than 2500 branches.



## **Port Security**

Optical sensors, radars, autonomous drones and private security services solutions that conform to international standards.



## **Warehouse and Logistics Security**

Strategic camera placement, fire safety systems and private security services.

# OUR SERVICES



## **Automotive & Showroom Security**

Access control with HD cameras, motion detectors, biometrics and private security.



## **Retail Security**

Integrated camera, alarm, biometrics and special security solutions for stores.



## **Industrial and Factory Safety**

Risk analyses, alarm systems, 24/7 patrol services and private security services.



## **Residence and Housing Complex Security**

Private security guards, CCTV systems and patrol services.



## **Tourism and Hotel Security**

Guest satisfaction-focused security services include physical security supported by A-Guard devices, CCTV systems, alarm solutions, and 24/7 monitoring center operations.



## **RSO Services**

Certification of vessels and ports as the only authorized RSO in Türkiye.



## **360-Degree Security**

Drone systems, radar units and CCTV solutions that capture analytical information and private security services



## **Authorized Economic Operator (AEO) Certificate**

Internationally recognized documentation services that guarantee timeliness and security in customs processes.



## SHOPPING MALL SECURITY SOLUTIONS

We constantly update our competencies through trainings and exercises, and carry out our mission of being the outward-looking face of our customers with the highest quality.



### What Security Solutions Do We Offer at Malls?

At Tepe Savunma, we recommend the following security solutions for shopping malls:

**CCTV (Closed-Circuit Television) Systems**

**License Plate Recognition Systems**

**Facial Recognition Technology**

**Access Control Systems**

**Emergency Communication Systems**

**Private Security**

## BANKING/FINANCE SECURITY SOLUTIONS

We build peace and security in more than  
2,500 bank branches.



### What Security Solutions Do We Offer at Banks?

#### Physical Security Solutions:

Private Security Services.  
Security cameras and alarm systems.

#### Employee Training and Awareness Programs:

Training on security protocols.  
Seminars on recognizing fraud and scam patterns.



# WAREHOUSE AND LOGISTICS SECURITY SOLUTIONS

We offer technological security solutions for your warehouses to prevent financial losses and ensure employee safety.



## What Security Measures Should Be Implemented in Warehouses and Logistics?

Typically, the following measures should be implemented for warehouse and logistics security.

### Security Cameras and Alarm Systems:

**Installation:** The area is constantly monitored through cameras installed at key and strategic points.

**Alarm Systems:** Entry/exit and potential access points are equipped with motion detection sensors.

### Access Control Systems:

**Technology:** Biometric systems including access cards, fingerprints, and facial recognition are designed to stop unwanted access.

**Security Protocols:** Access is regularly reviewed and security breaches are dealt with immediately.

### Fire Security:

**Fire Detection and Extinguishing Systems:** Fire sensors are installed, extinguishing scenarios are created and the system's health is monitored.

**Drills and Training:** Regular training is given on fire safety and emergency evacuation drills are conducted.

### Training Programs:

**Security Awareness:** Employees are regularly trained on security protocols, emergency procedures and risk management to ensure proactive operation.

**Constant Updates:** Employee training is modified in response to constantly changing security threats and technologies.

### Physical Solutions:

**Barriers and Door Reinforcement:** Security barriers are placed, and windows and doors are reinforced with additional security measures to prevent access to prohibited areas.

**Design for Security:** Blind spots are reduced with special scenarios and residential lighting plans are created for effective surveillance.

**Physical Security Service:** Physical security guards keep watch on the spot, patrols are organized, and unauthorized Access is controlled.

## PORT SECURITY SERVICES

We maintain security at port facilities through:

**Analytical optical sensors**

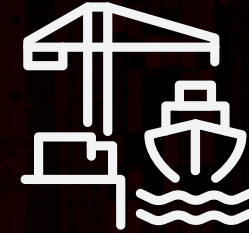
**Radars**

**Autonomous Drones**

**Port-Specific Software**

**Private Security**

thanks to our solutions that conform to international quality standards, and the provisions of Law No. 5188 and other legislation.



## How Do We Ensure Port Security at Tepe Savunma?

Tepe Savunma takes an expert approach to port security and implements the following strategies:

### **Comprehensive Risk Analysis:**

Risk analyses covering location, operational characteristics and security risk assessment.

### **Security Planning:**

Data-based site-specific plans, physical security measures, technological solutions and personnel management strategies.

### **Use of Advanced Technology:**

Camera systems, access control systems, submarine monitoring technologies such as radar and sonar, and cyber security solutions.

### **Training and Drills:**

Implementation of regular training and emergency drills for port workers and security personnel.

### **Continuous Monitoring and Evaluation:**

Continuous monitoring and situational assessment through threat assessment and updates on new technologies.



# RSO (RECOGNIZED SECURITY ORGANIZATION) SERVICES

As an RSO authorized by the Turkish Ministry of Transport, Maritime Affairs and Communications in 2004, Tepe Savunma offers comprehensive security solutions for ports, ships and related maritime operations. As the only company with an RSO authorization certificate in Türkiye, we meet the special security needs of ship and port operators.

## Port Operations:

**Preparation of Security Plans:** Security plans for port operations are specifically created considering some factors including the geographical location of the port, traffic volume and the type of goods being transported.

**Implementation and Monitoring:** The prepared security plans are implemented, continuously monitored and updated as necessary. It is ensured that the port always operates in conformity with international security standards.

## Vessel Operators:

**Development of Vessel Security Plans:** Security plans are developed specifically for each ship, taking into account the characteristics of the vessel and the routes it travels.

**Ship Inspections:** Regular implementation of the plans is monitored, and the safety equipment and protocols aboard are reviewed on a regular basis. Plans are modified as needed.

## Freight Carriers:

**Freight Security:** For freight carriers, security measures are developed that are appropriate to the type of materials being transported and the conditions of transportation. Strict security protocols are implemented, especially for freight carriers carrying hazardous materials.

**Protecting the Logistics Chain:** Effective methods are applied to ensure the safety of materials during transportation and to prevent theft and loss.

## Other Maritime Related Organizations:

**Training and Consulting Services:** Various maritime organizations utilize RSO services to train their personnel on security issues and ensure compliance with security standards.

**Emergency Management:** Emergency management plans are prepared and implemented for these organizations so that they can respond quickly and effectively in the event of a potential crisis.

# AUTOMOTIVE & SHOWROOM SECURITY SOLUTIONS

We offer advanced security solutions based on a plan that ensures the safety of valuable vehicles on display, employees and visitors.



## What Security Solutions Do We Offer for Showrooms?

### **Video Surveillance Systems:**

HD quality camera systems that can record continuously. Cameras with night vision features provide clear images even in the dark. Thanks to online access, security cameras can be accessed remotely.

### **Motion Detectors:**

These are sensors that trigger alarms when motion is detected. They are used to monitor movement in specific areas, especially effective during business off-hours.

### **Access Control Systems:**

Card, password or biometric (fingerprint, facial recognition) access control. This system prevents unauthorized entry and allows only authorized persons to enter certain areas.

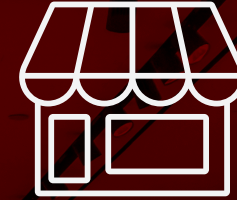
### **Alarm Systems:**

These systems provide audible and/or visual alerts in the event of a violation. Alarm systems send automatic notifications to the security center.



## RETAIL AND STORE SECURITY SOLUTIONS

We also provide mobile inspection services for small-scale stores that do not have private security personnel, to protect store assets and continuously control and monitor risk factors.



### What Services Does Tepe Savunma Offer in the Retail Sector?

#### Security Cameras and Video Surveillance Systems:

**Strategic Placement:** Cameras are installed at strategic points such as entrances and exits, warehouses and cash registers.

**Remote Monitoring and Analysis:** Unusual movements are detected with remotely controllable cameras.

#### Alarm Systems:

**Multi-Layered Security:** Every corner is protected against unauthorized access 24/7 with motion detectors.

**Integrated Security Solutions:** Alarms are installed and can be controlled from the control center.

#### Access Control Systems:

**Preventing Unauthorized Access:** Using card access, fingerprint readers or facial recognition systems, unauthorized access to sensitive areas is prevented.

**Access Recording and Management:** Security breaches are recorded and reported.

#### Physical Security and Patrol Services:

**Patrol Officers:** Patrolling in and around the stores helps prevent potential misconduct and enhances the overall sense of security.

**Incident Response:** Responding promptly to incidents such as theft, altercations, or medical emergencies ensures a swift restoration of order and security.



# INDUSTRIAL, MANUFACTURING AND FACTORY SECURITY SERVICES

We carry out our duties using the most advanced security practices to protect clients, visitors, facilities, factories, inventory, personnel safety, production processes, and more within the industrial and manufacturing sectors.



## What Do Factory Security Services Include?

### **Security Planning and Risk Assessment:**

Weak points are identified, and existing security measures, threats, and risks are assessed. Risks are prioritised based on severity, and security plans are developed accordingly.

### **Physical Security Measures:**

Security barriers and fences are installed around the factory perimeter to prevent unauthorised access. 24/7 monitoring is conducted through CCTV and drone patrol systems at strategic locations.

### **Access Control Systems:**

Advanced technologies such as card access or biometric recognition systems are used at entry/exit points. Information is collected regarding who enters or exits the factory and at what times.

### **Alarm and Monitoring Systems:**

Advanced alarm systems providing real-time notifications for fires, gas leaks, and other emergencies are installed. Areas are monitored 24/7 by the security center. In case of an emergency, response teams are promptly dispatched to take action.

### **Security Officer Services:**

Area patrols ensure constant surveillance to prevent potential security breaches. Deterrence is provided at key entry/exit points and critical areas to discourage any unlawful activity.



# RESIDENTIAL AND HOUSING COMPLEX SECURITY SERVICES

We ensure that you and your loved ones live in comfort and safety. We provide comprehensive residential and housing complex security services.



## Services We Provide for Residential and Housing Complex Security

### **Security Officers:**

Security officers are stationed at the housing complex entry and exit points, where they monitor and control access, preventing unauthorised entries.

### **CCTV Camera Systems:**

Cameras placed at strategic points throughout the housing complex provide 24/7 surveillance and record any potential criminal activity.

### **Access Control Systems:**

Card or password-based access systems control entry to the housing complex and prevent unauthorised access.

### **Alarm Systems:**

Alarm systems are installed for emergencies such as fires or gas leaks, and these systems are continuously monitored to ensure prompt response.

### **Patrol Services:**

Security officers regularly patrol the housing complex, taking proactive measures to address any potential security risks.



# Tourism and Hotel Security

Guest satisfaction-focused security services include physical security supported by A-Guard devices, CCTV systems, alarm solutions, and 24/7 monitoring center operations.



## Tourism and Hotel Security

To ensure effective security, the highest priority is given to maintaining guest and personnel safety at the highest level.

### RISK MANAGEMENT

#### Common risks encountered in hotel security:

**Heavy Vehicle Traffic:** Coordination of traffic flow during peak periods is essential.

**Suspicious Vehicles, Individuals, and Packages:** Quick resolutions are implemented in coordination with local law enforcement.

#### Technological Solutions and Innovation

**A-Guard System:** Patrol tours are monitored in real-time by the Tepe Alarm Monitoring Center. Situations such as skipped checkpoints or health issues are detected and reported by the A-Guard device.

**IoT and Artificial Intelligence:** Security processes are enhanced with IoT devices and AI-powered systems.

### EMERGENCY MANAGEMENT

#### Effective emergency solutions for hotels and tourism facilities:

**Emergency Training:** Staff undergo regular training to handle emergency situations effectively.

**Police-Linked Alarm Buttons:** Rapid response buttons are available for immediate threats.

#### Training and Certification

**Tepe Academy Application:** Online training, emergency drills, and first aid certification programs are provided.

**Security Protocols:** Training programs empower employees to play an active role in risk management.

#### Physical Security and Specialized Services

**VIP Security:** Tailored security arrangements, including collaboration with law enforcement, are provided for VIP guests.

**Event Security:** Physical security measures are heightened for special events.

#### Sustainable Security

**Certified Practices:** Hilton Istanbul Bosphorus has become the first establishment certified for sustainable security practices.

**Eco-Friendly Technologies:** Systems powered by green energy and environmentally conscious security applications are preferred.

#### Data Privacy and Information Security

Security services are implemented in compliance with the **Personal Data Protection Law No. 6698**, ensuring the confidentiality of customer information.

#### Collaboration and Process Development

**Collaboration with Hotel Management:** Guest complaints are treated as opportunities to improve security processes.

**Emergency Action Plans:** Solution-oriented actions are taken for daily operations and emergency scenarios.



# OUR 360-DEGREE SECURITY SOLUTIONS

We provide 360-degree security solutions to address comprehensive security needs. We take proactive measures to protect your living spaces from potential security threats.

## Our 360-Degree Security Solutions



Drones for monitoring large areas



Radar unit for range and directional control



Surface type sensors for detecting unauthorized access



License plate recognition systems



Video cameras with analytic capabilities (CCTV)



# AUTHORIZED ECONOMIC OPERATOR (AEO) CERTIFICATE

The Authorised Economic Operator (AEO) Certificate is a document issued by customs authorities that enables businesses to carry out customs procedures more quickly and efficiently. This certificate is granted to companies that meet specific standards and security measures, and it typically provides significant advantages in international trade.

Companies holding the AEO certificate require their business partners and suppliers to meet the same conditions. One of the most important aspects of the European Commission's Authorized Economic Operator (AEO) requirements is "Supply Chain Security." The ISO 28000 series, therefore, plays a fundamental role in meeting AEO requirements.

## Speed and Efficiency in Customs Procedures:

Certified businesses can complete customs procedures more quickly, reducing delays in supply chains and improving time-to-market.

## Cost Savings:

Expedited customs procedures enable businesses to save on logistics and operational costs.

## Reliable Business Partnerships:

AEO status demonstrates that a business is reliable and committed to security, enhancing its capacity to establish and maintain international partnerships.

## Competitive Edge:

Businesses holding this certification gain a competitive edge by facing less red tape in customs procedures, allowing for smoother and faster operations.



With our Experience and Expertise at Tepe Savunma

*#Your security  
our responsibility*



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